

# Replacing an Existing House Water Pump

To help us select the correct replacement pump, we need some key information about your current pump and system. Please complete the questionnaire below, take photos of the pump name plate and email the information and photos to sales@soco.co.nz or visit our showroom at 471 Tremaine Avenue, Palmerston North.

## Key pump information

Photo of name plate

*(If the nameplate is not readable, please complete this questionnaire.)*

Photo of installation

## Power supply

230 V Single phase

400 V Three phase

## Control system

Pressure switch & tank

Press (flow) control

VSD (Variable Speed Drive)

## Water source:

Rainwater tank

In ground tank

Bore / Well

Dam / Pond

River / Stream

Spring

Distance from water source to pump? \_\_\_\_\_ metres

Distance from pump to hot water system? \_\_\_\_\_ metres

How is water heated?

Hot water cylinder

Continuous flow (gas/infinity)

## Pipe details:

Internal diameter of pipe \_\_\_\_\_ millimeters

## Issues with current pump

*(if applicable please complete a new pump questionnaire)*

Low water pressure in shower      Number of bathrooms: \_\_\_\_\_

Low water flow

Not enough water/runs out quickly

Pump starts/stops frequently

Pump is noisy

Pump runs continuously

Other: \_\_\_\_\_

