

House Water Pump Issues Questionnaire

To ensure we recommend the right replacement pump for your home, we need some details about your existing pump and water system. Please complete the questionnaire below, take photos of the pump name plate and email the information and photos to sales@soco.co.nz or visit our showroom at 471 Tremain Avenue, Palmerston North.

Issues with current pump

(if applicable please complete a new pump questionnaire)

- Low water pressure in shower Number of bathrooms: _____
- Low water flow
- Not enough water/runs out quickly
- Pump starts/stops frequently
- Pump is noisy
- Pump runs continuously
- Other: _____

Key pump information

- Photo of name plate Photo of installation
- (If the nameplate is not readable, please complete the below.)*

Power supply

- 230 V Single phase 400 V Three phase

Control system

- Pressure switch & tank Press (flow) control VSD (Variable Speed Drive)

Water source:

- Rainwater tank In ground tank Bore / Well
- Dam / Pond River / Stream Spring

Distance from water source to pump? _____ metres

Distance from pump to hot water system? _____ metres

How is water heated?

- Hot water cylinder Continuous flow (gas/infinity)

Pipe details:

Internal diameter of pipe _____ millimeters

